**On a scale of 1-10, where 10 means that you are very satisfied, where would you rate the Preventing Work Disability Workshop?**

* 9
* 8
* 8
* 10
* 7
* 9
* 7.5
* 9
* 9
* 10
* 10
* 10
* 5
* 7
* 10
* 10
* 7
* 7
* 10
* 8
* 10
* 9
* 9
* 9
* 7
* 8
* 7
* 10
* 8

**What did you like best about it?**

* Good balance of participation and exercises that were relevant to the instruction.
* Instructor’s knowledge of subject and how to relate it. Good delivery.
* Instruction and algorithms on flow of claim.
* How to ask the right questions.
* Presenter very informed and kept the pace going, covered a lot material.
* Information about interacting successfully with injured employee. Great insights/instructions.
* Well organized and informative. The exercises were insightful and informative.
* The presenter and the handouts were very good.
* Way to approach injured workers.
* Very informational on core functions of RTW.
* Job Aids & exercises.
* The information was valuable.
* Great ideas/process – like the tools.
* The plan moving forward/instructor’s delivery.
* Conversation around what to expect.
* It provided great tools and information.
* Strong communication framework questions. Easy to apply, positive, empowering communication for injured worker.
* Very insightful, practical.
* All the examples! How to use the steps/questions.
* Great presenter, very knowledgeable, the flow.
* Interesting change in process.
* Question examples.
* Theory best, research based.
* Process – Jason did great job and kept audience engaged.
* Knowing ahead of time the expectations and what is coming.
* The case studies.

**What did you like least about this? How might this be improved?**

* Not enough time to get into the real application – higher level overview.
* It is not what I do [directly] for my job so it was not familiar.
* Lot of information in short period of time.
* No time to discuss strategy on true problem claims or employee’s with an agenda.
* It’s a bit like drinking from a fire hose.
* Link the page # in the workbook with the slide presentation; sometimes got lost trying to keep up.
* Too short trying to fit a two day training in one.
* Some areas were really repetitive.
* Length of class.
* There was a lot of info presented that I was already aware of.
* Didn’t feel that some concerns or questions were truly heard.
* Training was great.
* The unknown – once I’m able to put this practice in place it will feel better.
* A lot of information to take in & even though we do a lot of it already, it will just take time and a lot of work to do it successfully.
* Very compressed to meet the need of a one day training.
* A bit overwhelming – but good reference materials.
* The chairs – too hard to sit in all day. When you’re distracted, it impacts the training.
* Too long – difficult subject to stay focused. Possible eliminate/reduce some of the group activities. However liked the case studies.
* I feel it makes too much of an assumption that employees don’t want to abuse the system.
* Pre-reading – did not seem necessary.
* Some repetitiveness of materials.
* Maybe too much lecture.

**On a scale of 1-10, where 10, means that course was highly relevant to your job, where would you rate the Preventing Work Disability Workshop?**

* 10
* 8
* 6
* 1

Average 8.75

* 8
* 10
* 8
* 10
* 9
* 10
* 10
* 10
* 10
* 10
* 8
* 10
* 9
* 10
* 10
* 10
* 10
* 10
* 7
* 9
* 7
* 8
* 8
* 10
* 8

**What topic(s) were the most beneficial to you and that you can take back to your job and readily use?**

* All creates framework to follow in assisting with claims management and keeping employees engaged.
* How to address certain barriers and what questions to ask when issues are presented.
* What questions to ask, when to ask, how to ask.
* Materials.
* Most all are similar to what I do – but improvement is always welcome.
* The preventing disability – outcomes, principles and scripted approach.
* Like the 30-60-90 check in.
* Ways to ask questions regarding RTW and where to focus most of our attention on.
* Return to work questions.
* Tools. 30-60-90 day forms will be useful.
* Standard process. Overview of the process.
* What is expected of what HR should be doing by talking to the employee early.
* Checklists to keep us on task and good talking points to have with employees.
* Determining value and greatest concerns to RTW.
* How to talk with the employee. The script.
* How to approach and begin the conversation with the employee. It’s their decision.
* All of it.
* Work Disability Prevention Model, 4 principles, knowing processes and procedures, stepped approach.
* Conversations and questions to utilize to better get the worker to return to work.
* Most if it I already knew/did however, this was a good refresher.
* Five questions you should be able to answer. How to read an APF.
* I’m going to take all back. Check-ins are a adding to what I do.
* The script of how to talk with employees.

**Did the workshop give you more information about working with challenging return to work cases and situations?**

* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Y
* Neutral
* Neutral

**On a scale of 1-10, where 10 means that the course was well organized and topics were relevant to each other, where would you rate the Preventing Work Disability Workshop?**

* 8
* 10
* 10
* 10
* 10
* 8
* 8
* 10
* 9
* 6
* 10
* 8
* 10
* 9
* 9
* 9
* 7
* 10
* 9
* 9
* 10
* 9
* 10
* 8
* 10
* 8
* 9
* 9

**On a scale of 1-10, where 10 means you were very satisfied with the presenter, where would you rate your presenter?**

* 7
* 10
* 10
* 10
* 8 – He got a bit impatient at times, but I understand this was a tough group & we had tight time restraints
* 10
* 10
* 10
* 10
* 10
* 5
* 10
* 7
* 10
* 10
* 10
* 9 –Jason did a great job
* 9
* 10
* 9

Average 9.25

* 10
* 10
* 8
* 10
* 8
* 10
* 9
* 9
* 10

**On a scale of 1-10, where 10 means that the pace of the workshop was appropriate, where would you rate the Preventing Work Disability Workshop?**

* 7 – Just a little too fast but I appreciate the efficiency
* 10
* 10
* 10
* 10
* 10
* 10
* 8
* 10
* 9
* 6
* 7
* 6
* 9
* 8 - It was pretty fast paced [especially] the afternoon discussing processes
* 8
* 1
* 8
* 2
* 10
* 6
* 10
* 8
* 10
* 7
* 9
* 9

**Notes**

* Very good training – Instructor stayed on track – keeping the audience on track and focused. I think that “WE” have to change our behavior in this process. Instructor should probably share that. I don’t think some attendees understood that.
* Jason is fabulous – very well spoken, on top of his game! Humorous and sincere, I can understand why he is successful. Easy to follow along with.
* Engaging, great content, meaningful, good use of material.
* Great training. Of course field concerns are around workload and staff needed to ensure follow through. Thank you!
* A tremendous amount of information. Wish we had more time on challenges.
* One day is not enough time. Feels like an information overload. Some material was not relevant to the reality of DOC workers and/or common trends we’re seeing now.
* There was a lot of useful information. It would have been nice if it could have been at a slower pace.
* It was a lot of info – would have liked a little more time for discussion and interaction. Jason did a great job – being engaging. Thanks!
* Felt crammed, was hurried.
* Possibly a little too fasted paced, not enough breaks.
* The why before how. Change in practice to incorporate best practice.